



April 3, 2003

To whom it may concern,

Taking a cold, hard look at your business can be, well, in one word "terrifying" on the best of days. Living and breathing your business seven days a week can not only take its toll on the business and its forward movement, but the team as well.

Having Richard Wyatt-Haines as a sounding board and strategy translator has been an absolute God- send. Richard has been able to step into our entertainment business and assist us in dusting off the cob-webs and throwing out the baggage to develop a clear way forward. I have been amazed at his ability to translate my rambling thoughts into a concise plan and structure to which I can now provide a better service to the company and a better process to my employees.

I have never had the opportunity in my career with this company (over eleven years) to have this type of resource. I only wish that I had been able to involve Richard earlier. I wouldn't hesitate to recommend him to any type or structure of business. If he can take on our group and assist us in turning our focus around, he can do this for anyone! A brilliant resource!!!!

Sincerely,

Kathleen Gearhart-Filmer
Director