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Dear Richard.

## SOUTH WEST WORKSHOP ON ACHIEVING SUSTAINABLE CHANGE

I wanted to thank you for the tremendous effort yesterday that resulted in such a successful day. However we try to measure the impact that results- vital though that is- the day itself was challenging, engaging and stimulating for the stakeholders. Please pass on to all your team my appreciation for their patience and professionalism. It was an impressive performance.

Your contribution to the proceedings as chair, anchor and provocateur was vital. I think you hit a perfect balance of challenge, urgency and humour, which enabled us to get into the day right from the start with very full engagement. Thank goodness the bank representatives never took up their invitations or we might have had an early riot!

Without my having asked stupid questions, we would also have never known what difficulties you were operating under in terms of your stalled house move and the pressures that must have inevitably generated. Thank you once again, and I do hope all your arrangements have straightened out swiftly.

I am looking forward to the follow-up sessions with local communities to review their progress on action planning. As it happens, the SSI spring position statement questionnaire happens to have some relevant questions about what priority actions Social Services are taking (in consultation with Health) to stabilise and develop the market. Hopefully they will find it all relevant to the moment.

We will see you soon no doubt on the follow-ups.

Yours sincerely,

IAN BAINBRIDGE

Inspector, SSI Social Care Regions (Southern)

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